

Vehicle Extended Warranty Proposal



VEHICLE EXTENDED WARRANTY PROPOSAL

In a vehicle extended warranty, this warranty proposal is classified as a pure premium approach to price, parts and service. The warranty proposal in lieu of the UAE federal law No 24 of 2006 and the regulations, commercial control and consumer protection sector covering article (23) and (24)

The terms and conditions of this policy cannot be altered or amended by any person, except by specific written endorsement by Quick Fit.

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Our Agreement with you

At Quick Fit International Auto Services, subject to the terms and conditions of the warranty, we agree to repair any covered component of the vehicle that suffers a mechanical failure during the warranty period. Specifically, you must service your vehicle with us strictly in accordance with the manufacturer's recommendations. Once the warranty is purchased from Quick Fit International Auto Services, this servicing requirement applies. Also included will be improper use of fuel as per manufacture specification, improper tire size as per the manufacturer fitment, the improper use of correct battery with the correct voltage as per manufacturer and the improper use of original brake pads and brake disc, altered mileage or kilometers on the car, modification on the Engine control Unit (ECU) if the engine control Unit (ECU) is opened or modified. Modified software and hardware, Tuned and Racing parts, Misuse of the car, ie Desert off- roading , car used on the racing track. If the vehicle is found to be using the above listed parts / modifications against the manufacturer's standard then the warranty plan will be terminated or will become void immediately once Quick Fit International Auto Services comes across such irregularities.

Your contract

In consideration of the premium having been paid or on behalf of the warranty holder to Quick Fit International Auto Services, the warranty is a contract. The company will be subject to the terms and condition specified thereon and provides the benefits set out in the policy to the said warranty holder. The warranty is made up of

1. The Service Schedule
2. The Warranty booklet
3. Recovery Agreement

All together, the above mentioned documents set out the terms and conditions of our warranty. It is your responsibility to ensure that every single detail contained on the proposal page are correct.

Where the manufacturer's factory warranty ends, the coverage provided by a vehicle extended warranty begins. Vehicle extended warranty coverage is triggered and limited by both time and mileage. Extended warranty coverage rarely remains the same since factory coverage is constantly being enhanced. Our warranty differentiates claims into several major types e.g. Engine, Transmission, Differential.

Non exclusion of statutory warranties and other rights

The benefits conferred by this contract and by the seller's warranty, if any, are in addition to all other rights and remedies in respect in respect of the purchase vehicle which the purchaser has under the *UAE federal law No 24 of 2006 and the regulations, commercial control and consumer protection sector.*

Definitions

The following definitions apply to words used frequently in this contract.

Covered component

Components described as covered components of the warranty.

Retailer:

Quick Fit Auto Services

VAT

Means Value Added tax; the tax payable under the UAE Tax Provision

Manufacturer's vehicle warranty

Warranty provided by the vehicle manufacturer covering the mechanical components of your vehicle (excludes rust, corrosion and perforation warranties, and battery or tire warranties.)

Mechanical failure

Excluding failure due to normal wear, it means the failure of covered component.

Normal wear

The gradual reduction in operating performance of a covered component, having regard to the age of the vehicle and the total distance the vehicle has travelled. (This includes corrosion and rust.)

Vehicle Means

The vehicle described in the proposal page

Warranty administrator

Any entity we authorize to administer this warranty from time to time

Warranty Application

The warranty application contained in the proposal page at the front of this booklet
It contains details specific to you, your vehicle and this warranty.

Warranty Period

Warranty period described under the 'Term of Contract.'

You and your

Person(s) named in the warranty application.

Territorial limits

The warranty coverage is restricted to UAE only.

Important Note

At every 15,000 / kilometer or every six (6) Months (whichever occurs first) or more (frequently if required by the manufacturer's specifications), the warranty is contingent upon the vehicle being returned to our service center. This has to be done so that a full inspection on the car can be undertaken and the required services carried out. Inspection or services performed by other operators will not be approved or recognized by Quick Fit International Auto Services. For example if you as an owner service the car in other workshops in UAE, your warranty will be void unless you return for service at every six (6) months intervals. Quick Fit International Auto Services will not be liable for the cost incurred on the customer there upon, whenever the vehicle is taken to an outside workshop /Dealer for repair by the responsibility of the customer.

This **warranty is Transferrable** and is only valid to the person who is listed on the Quick Fit International Auto Services contract of sale at the time of warranty purchased, and a different customer on the same car.

Terms of Contract

New Car Policy

a) **100,000km or 3year policy (which ever comes first)**

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 3 years or at 100,00 kms / (whichever comes earlier first),i.e Policy End Date: _____ / OR Expiry kms: 100,000

Limit of Liability

25,000DHS is the maximum amount which can be claimed for any repair under the New Car Policy is. The maximum number of claim is limited to one (1) per month.

Used Car Policy

a) **At unlimited mileage 1 year policy**

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the Date of the policy sold to the vehicle and will cease on the Policy End Date ie 1 year at unlimited mileage. .i.e
Policy End Date: _____ / TO Policy End Date: _____ /

Limit of liability

15,000DHS is the maximum amount which can be claimed for any repair under the Used Car Policy. The maximum number of claim is limited to one (1) per month.

b) **At unlimited mileage 2years policy**

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 2 year at unlimited mileage. . ie
Policy End Date: _____ / TO Policy End Date: _____ /

Limit of Liability

15,000DHS is the maximum amount which can be claimed for any repair under the Used Car Policy. The maximum number of claim is limited to one (1) per month.

[Super Sportcar Policy (Ferrari, Lamborghini and Maserati)]

New Car Policy

a) 60,000km or 3 year policy (Which ever comes first)

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 3years or at 60,000 km / (whichever comes earlier first).i.e policy End Date _____/ ____OR Expiry ksm: 60,000

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Super Sport Car policy. The maximum number of claim is limited to one (1) per month.

b) 100,000kms or 5 year (Which ever comes first)

The cover provided by this contract will commence will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 5 years or at 100,000kms / (whichever comes earlier first).i.e Policy End Date: _____ / **OR** Expiry kms: 100,000

Limit of liability

40,000DHS is the maximum amount which can be claimed for any repair under the Super Sport car Policy. The maximum number of claim is limited to one (1) per month.

PRE OWNED CARS (Ferrari, Lamborghini and Maserati)

a) 100,000km or 1 year policy (Which ever comes first)

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 1 year or at 100,000 kms / (whichever comes earlier first).i.e Policy End Date: _____/___OR Expiry kms: 100,000

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Pre-owned car Policy . The maximum number of claim is limited to one (1) per month.

b) 120,000km or 2year policy (Which ever comes first)

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 2 years or at 120,000 kms / (whichever comes earlier first).i.e Policy End Date: _____/___OR Expiry kms: 120,000

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Pre-owned car Policy . The maximum number of claim is limited to one (1) per month

c) 140,000km r 3year policy (Which ever comes first)

The cover provided by this contract will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the date of the policy sold to the vehicle and will cease on the Policy End Date ie 3 years or at 140,000 kms / (whichever comes earlier first).i.e Policy End Date: _____/___OR Expiry kms: 140,000

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Pre-owned car Policy. The maximum number of claim is limited to one (1) per month

For McLaren, Aston Martin, Maybach, Rolls Royce, Bentley (Pre-Owned)

a) At unlimited mileage 1year policy

The cover provided by this contact will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the Date of the policy sold to the vehicle and will cease on the Policy End Date ie 1year at unlimited mileage. .i.e

Policy End Date: / TO Policy End Date: /

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Pre-owned Policy. The maximum number of claim is limited to one (1) per month.

b) At unlimited mileage 2year policy

The cover provided by this contact will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the Date of the policy sold to the vehicle and will cease on the Policy End Date ie 2years at unlimited mileage. .i.e

Policy End Date: / TO Policy End Date: /

Limit of Liability

The maximum amount which can be claimed for any repair under the Pre-owned Policy is **40,000DHS**. The maximum number of claim is limited to one (1) per month.

c) At unlimited mileage 3year policy

The cover provided by this contact will commence at the expiration of the manufacturer's full warranty provided with the vehicle, and will start on the Date of the policy sold to the vehicle and will cease on the Policy End Date ie 3year at unlimited mileage. .i.e

Policy End Date: / TO Policy End Date: /

Limit of Liability

40,000DHS is the maximum amount which can be claimed for any repair under the Pre-owned Policy. The maximum number of claim is limited to one (1) per month.

Covered Components

1. Engine

All the internal parts contained within the engine, as listed: pistons, pistons rings and pins; connecting rods and bearings; crankshaft and main bearings, camshaft, bearings, followers, timing gears, guides, tensioners, rocker arms, shafts, bushings, valves, valve guides, lifter, springs and seats, push rods, oil pan, oil pump timing chain cover, intake and exhaust manifolds, Engine amount, cylinder head(s) and engine control unit (Gasket and seals are covered components.)

2. Transmission and Transfer Case (Automatic and Standard)

All internal parts contained within the transmission and transfer case plus; torque converter, flywheel/flex plate (breakage), vacuum modulator, oil pan and transmission cases if damaged as the result of a failure of a covered internal part of transmission. Clutch pressure plate assembly (not linings), clutch master cylinder, Transmission mount. (Gasket and seals are covered components.)

3. Cooling Fan and Fan Clutch

Engine cooling fan motor, radiator, thermostat, water pump.

4. Drive Train

Front and Rear Axle. All internal parts contained within the drive axle, plus; locking hubs, drive shafts, universal joints, constant velocity joints (unless failure was caused by torn drive boots) and axle bearings. Oil pan and drive axle case if damaged as a result of the failure of a covered internal part of the drive axle. (Gasket and seals are covered components.) Propeller shaft, Front and rear wheel bearings.

5. Fuel System

Fuel pump, fuel management systems including injectors, fuel pump and carburetor, sensors and senders, accumulators

6. Brakes

Brake master cylinder, Brake booster, vacuum assist booster and pumps caliper, compressing valve, hydraulic lines and fittings, ABS module.

7. Steering

All internal parts contained within the steering box, power cylinder, rack and pinion gear, and power steering pump. Steering box and rack and pinion gear housings if demanded as the result of the failure of a covered internal part. (Gaskets and seals are covered components.)

8. Front/ Rear Suspension

Upper and lower control arms, control arm shafts and bearings, upper and lower ball joints, kingpins, torsion bars, McPherson strut housing including hydraulic portion of strut or coil spring, stabilizer bar links, stabilizer axel and support; wheel bearings, sway bar and brushes.

9. Air Conditioner

Compressor, condenser, Evaporator

10. Electrical Systems

Voltage regulator, starter motor; including solenoid, wiper motor, OEM mirror motors, seat motors, cruise control system, ignition coils, horn, seat belt tensioner, airbags, doors locks and boot release mechanism

Vehicle Servicing

It is a condition of this warranty that the vehicle should properly, regularly and punctually serviced in accordance with the manufacturer's recommendations. All repairs and servicing must be performed at Quick Fit International Auto Services. Ensuring quality service for the vehicle, our service center is well equipped with qualified personnel. The warranty booklet has to be passed to the service advisor along with your owner's manual when you present the vehicle for service. Once the service is complete, please ensure that the service intervals have been completed and stamped. This information will be needed in the event of a claim. If it happens that you do not comply with these servicing requirements we may refuse a claim or cancel this warranty.

Please note that most manufacturers recommendations refer to service intervals of time or kilometers travelled, whichever occurs first. It may be possible to undertake a minor service if kilometers have not been travelled, for certain vehicles (please refer to your owner's manual for details.)

What is not covered?

This warranty does not cover:

1. Any components not listed as covered components or any failures not covered within this contract.
2. Any claims where the repair has not been performed by Quick Fit International Auto Services.
3. Maintenance such as cleaning, servicing, recalibration, adjustment, wheel alignment, tuning and balancing. Maintenance items including auxiliary drive belts, batteries, body hardware, body panels, paint, brake pads and discs, clutch friction linings, exhaust systems, catalytic converters, fan belt, filters, fuses glass, light globes, lubricants, mufflers, paintwork, rubbers, seals, timing belt, trim, tires, Wiper blades, Headlight assembly, tail light assembly, bulbs, LED bulbs, DRL- Daytime running lights, Parking sensor, In car entertainment system, smart touch pads, auxiliary devices, GPS/ Navigation Systems, Interior upholstery, roof curtains, sunroof glass with mechanism, soft closing door mechanism, car key FOB, Ac gas top up, security related systems and ignition of the car will not be covered.
4. No Noise on the car can be claimed coming from the sunroof, front windscreen, rear windscreen , all window glass (all sides)
5. Any failure caused as a result of negligence, abuse, misuse or failure to carry out proper servicing and maintenance in accordance with the manufacturer's recommendations.
6. Any failure caused by overheating, lack of coolant or incorrect maintenance of oil levels.
7. Any failure caused by a non- covered component.
8. Replacement of any components that have not failed unless required as part of a repair of a covered component.
9. Any component modified from the manufacturer's original specifications or failure of a covered component as a result of modification to the manufacturer's original specification after sale.
10. Consequential loss of damage of any kind.
11. Damage as a result of accident, impact corrosion, rust, theft, vandalism, earthquake, flood, hail, water, extreme weather, or as a result of natural disaster.
12. For any failure, malfunction, defect, inoperability, breakdown, disruption or stoppage of vehicle or any vehicle functions or the function of any related components caused by, arising from or related to, directly or indirectly any design, planning or engineering compatibility, omission or deficiency as a consequence of date recognition.
13. Any failure that can be attributed to fitment with an HYBRID, LPG or CNG unit other than a unit supplied, fitted and endorsed by the vehicle manufacturer.
14. Seals and gaskets unless required in conjunction with repair or replacement of a failed covered component.
15. Failure of clutch friction linings in any vehicle and in any other clutch components in four wheel drive vehicles.
16. Any failure covered by a manufacturer's repairer's or express warranty or recall, or for which another party is otherwise liable or accepts liability.
17. Any legal liability or consequence of whatsoever nature directly or indirectly caused by or contributed to by or arising from war, acts of terrorism, civil disturbance, ionizing radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
18. Any damage as a consequence of operation of the vehicle after it is known to be defective.
19. Any vehicle that is being used for hire, rental courier purposes, driver instruction, conveyance of passenger for fare or reward, or participation or preparation for any form of motor sport, speed or time trials or like active.
20. Any liability for damage to other property or persons including injury or death.

Making a claim

To make a claim on this warranty:

1. Return the vehicle to our service center.
2. Provide details of the warranty when delivering the vehicle. Ask our service advisor to appeal for a claim on your behalf. Then, our service manager will contact the warranty administrator to confirm that your servicing is up to date.
3. In the event of a valid claim, the cost of dismantling will be paid.
4. The warranty holder shall pay the cost of dismantling and any cost of repairs authorized by the warranty holder, if the vehicle presented for repair has been dismantled in part or in full, and it was discovered that the fault is not covered or is excluded by our policy.
5. Quick Fit International Auto Services will give the authority by means of a specific claim number for the authorized sum, if claimable liability has been agreed. The warranty holder will only be responsible in an amount in excess of the figure as per policy liability.
6. Quick Fit International Auto Services have all the rights to use the original parts, Renewed parts or parts matching original specification for the repairs stated under the claim.
7. The claim time period for the approval is 3-5 working days. The repair parts mentioned on the claim, if unavailable due to non-availability of parts, overseas parts order, in such cases Quick Fit International Auto Services will be maintaining a time period of 15-60 days for the delayed parts / order.
The Warranty holder under these circumstances will have to wait for the part to be available and in no way Quick Fit International Auto Services will compensate for the delayed parts and the waiting time period to the warranty holder.
8. Without informing Quick Fit International Auto Services, no repairs are to be done under the terms of the policy. All repairs must be carried out upon inspection by the workshop department at Quick Fit International Auto Services. The result of the assessment will determine the warranty holder liability subject to Maximum Claim Liability.
9. The warranty of the vehicle will be cancelled automatically if the vehicle has met an accident during the warranty period and is not repaired at Quick Fit International Auto Services or a certified manufacturer using the original part as per the factory standard and repairing it with the factory standard.

Cancelling the Warranty

The policy is not transferrable to other vehicle and it cannot be cancelled. The policy will have no cancellation value. Quick Fit International Auto Services is therefore not liable to return any premium amount to the warranty holder in the event of the policy invalidated or the policy cover is no longer required, or at the end of policy date. Included also will be the following: Improper use of fuel as per manufacturer specification, Improper tire size as per the manufacturer fitment, Improper use of correct battery with correct voltage as per manufacturer, Improper use of original brake pads and brake disc, Altered mileage or kilometers of the car, Modification on the Engine Control Unit (ECU), if the engine control unit (ECU) is modified or opened. Modified software and hardware, Tuned and Racing parts, Misuse of the car, ie Desert off-roading, car used on the racing track. If a vehicle is found to be using the above listed parts / Modifications against the manufacturer's standard, then the warranty plan will be terminated or will become void immediately once Quick Fit comes across irregularities. Quick Fit International Auto Services therefore will not be liable for any premium amount to be refunded to the customer under such circumstances.

Our Service Commitment

The service manager will act on your concerns and will respond to you within a short period of time upon receiving your correspondence in the unlikely event that you are not satisfied with our product or the service you receive or the way we handle your claim issue.

1. GENERAL AND DEFINITIONS

On the following conditions, the customer is entitled to routine services specified in the Vehicle Schedule. In this agreement the following terms shall have the following meanings:

- a. **“Official Workshop”** means the service workshop of Quick Fit International Auto Services.
- b. **“Vehicle”** means the motor vehicle operated by the Customer specified in any schedule (Vehicle Schedule) expressed to supplemental to this Agreement. The vehicles considered are:
- c. **“Routine Service”** means the performance of consecutive service tasks carried out in relation to the vehicle in the United Arab Emirates recommended in the Quick Fit International Auto Services Catalogue.

Applicable to the vehicle, including the supply of all lubricants and other materials required for such tasks more specifically this shall include the following:

- i. All service task as fully specified within the service sheet as published Quick Fit International Auto Services, and carried out according to the applicable factory technical publications.
- ii. The measurement of the wear on all wears items such as brake pads/ discs and the recording of the percentage of wear.
- iii. Engine oil, Oil filter Plug washer, Air filter, Spark plugs, Brake fluid, Automatic transmission oil filter, Gasket, Seal, Transmission oil, Differential oil, and all fluid top up's
- d. **“The Plan”** means chosen service plan of the customer detailed in vehicle schedule.

2. EXCLUSIONS

“Routine Service” does not include:

- a. The rectification of damage caused by: accident or force;
 - The use in the Vehicle of parts other than approved spare parts;
 - The use in the Vehicle of oils or other service products which have not been approved by Quick Fit International Auto Services
 - Abuse, misuse, neglect or improper handling of the Vehicle, which expression shall include but not limited to, overloading and unauthorized modifications.
 - Quick Fit International Auto Services has the right to cancel the service contract if a heavy oil leak on the car is found during the inspection or at the time of the service schedule and the customer refuses to repair the damage, without any refund of any amount or payment to the customer in any form.

The use of Vehicle for any application other than normal road use for the carriage of passengers and normal domestic effects, all luggage's' and towing of trailers within recommended towing capacity of the vehicle;

 - Persons other than the authorized representatives and employees of Quick Fit International Auto Services having performed work on the vehicle;
 - Failure of the customer to abide by its obligations under federal
- b. Repair to or replacement of any frictional material;
- c. Other work not specified in Quick Fit International Auto Services Schedule handbook.
- d. Roadside assistance, recovery or provision of any courtesy vehicle
- e. Repair of damage glass;
- f. Damage to, or wear of the tires unless otherwise agreed and specifically referred to in the relevant vehicle schedule;
- g. Maintenance of the paint work;
- h. Repair and maintenance of any body work or equipment not fitted to the vehicle as originally manufactured;
- i. The carrying out of any modifications required by law;
- j. Daily or other regular checks such as lubricant levels, coolant levels, tire pressures, anti-freeze additives, etc., specified in the Handbook for the Vehicle and the provision of lubricants and materials required for these between services;
- k. Repairs carried out under any warranty given at the time of sale of the Vehicle;
- l. Test fees and / or any repairs associated with
- m. Windscreen wiper blades;
- n. Bulbs

3. QUICK FIT INTERNATIONAL AUTO SERVICES OBLIGATIONS

- a. During Contract Period, Quick Fit International Auto Services agrees that the routine service will be carried out and performed at the official Workshop, at the date to be agreed by the customer and Quick Fit International Auto Services.
- b. If there is any additional work to be required, above and beyond that provided within the routine service, Quick Fit International Auto Services shall contact the customer with the details of this and request the customer's authorization before any additional work is carried out.
- c. Quick Fit International Auto Services' liability under this Agreement is limited to the total amount of the customer's payment for the contract Period.
- d. Quick Fit International Auto Services warrants that it has, and will while this agreement remains in force maintain, a valid registration under the UAE FEDERAL LAW No. 24 of 2006 AND THE REGULATIONS, COMMERCIAL CONTROL & CUSTOMER PROTECTION COVERING ARTICLE (23) & (24.)
All data obtained for the purposes of this Agreement shall be processed lawfully and fairly.

4. CUSTOMER'S OBLIGATION

- a. To make the vehicle available by prior appointment in a reasonably clean condition at or within reasonable time before the relevant service interval or as and when reasonable requested by the Service Advisor for the routine service at Quick Fit International Auto Services;
- b. To carried out accurately and fully all the instructions for use of the vehicle contained in the Owner's Manual;
- c. To take all reasonable measures without delay in case of defect or failure occurs in the vehicle and to minimize the occurrence of any consequential damage to the vehicle;
- d. To pay the necessary cost in case that Quick Fit International Auto Services may in its absolute discretion procure and fit to a vehicle any replacement part or parts that it may deems necessary for the efficient, safe and reliable operation of the vehicle;
- e. Customer shall make no claim against Quick Fit International Auto Services if an insurance company claims a deduction for any reason when reimbursing accident damage repairs within the scope of a fully comprehensive or a third-party insurance policy, except in the case of Quick Fit's proven negligence.

5. PAYMENT

The customer shall pay Quick Fit International Auto Services for the routine services as follows:

- a. The customer shall pay in full as specified in the vehicle schedule together with Value Added Tax at the time of purchasing the contract.
- b. The customer shall pay the cost of any repair to a vehicle needed due to improper and / or unauthorized repairs or maintenance being undertaken which render the vehicle different from its original specification, at normal rates.

6. PROCEDURE FOR WORK

Whenever the Customer requires any of the routine services to be carried out on the vehicle, customer shall present the vehicle to Quick Fit International Auto Services.

7.DEFECTS AND APLICATIONS OUTSIDE THE CONTRACT

Quick Fit International Auto Services has the right to cancel the service contract if a heavy oil leak on the car is found during inspection or at the time of the service schedule and the customer refuses to repair the damage, without any refund of any amount or payment to the customer in any form. Any damage on the engine and transmission after routine services, Quick Fit International Auto Services is not liable to repair such conditions or compensate the repairs in any form.

Quick Fit International Auto Services may notify in writing and recommend the replacement of the parts to the customer when in the reasonable opinion of the workshop any part or component of the vehicle is defective beyond repair or is impair, its efficient, safe and reliable operation or likely to cause consequential damage to that vehicle and the rectification of such defect is outside the scope of Routine Service. If the customer unreasonably refuses or fails to have the recommended work, then he should take the vehicle immediately from the premises of Quick Fit International Auto Services.

8.SET-OFF AND LIEN

Unless such counter-claims or liens are recognized by Quick Fit International Auto Services or have been declared to be legally effective by a Court Order, The Customer shall not set-off any claim he may have against any party including Quick Fit International Auto Services against any amount he is required to pay hereunder nor shall he exert any lien.

9.TERMINATION

The policy is not cancellable by the warranty holder and not transferrable to another vehicle. The policy will have no cancellation value. Quick Fit International Auto Services is therefore not liable to return any premium amount to the warranty holder or services in the event of the policy invalidated or the policy cover no longer required.

10.SEVERANCE

If any provision of this Agreement is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, void, voidable, unenforceable, invalid, or unreasonable it shall, up to the extent of such legality, voidness, voidability, unenforceability, invalidity or unreasonableness, be deemed severable and the remaining provisions of the agreement and the remainder of such provision shall continue in full force and effect.

11.DISPUTE RESOLUTION

Any dispute arises under this agreement shall be governed by the conditions set out in the clause.

- a. In the event a dispute or argument between the parties arise out of or in connection with this Agreement, either party may call an extraordinary meeting of the parties for the purpose of resolving such dispute or difference by service thorough a written notice and each party agrees to procure that its designated representative(s) from its management team shall attend all extraordinary meetings called in accordance with this clause.
- b. The resolve disputes arising out of this Agreement, the members of the relevant meeting shall endeavor in good faith. If any dispute referred to a meeting is not resolved at that meeting then either party, by notice in writing to the other, may refer the dispute to a director or CEO for the company who shall co-operate in good faith to resolve the dispute as amicably as possible of service of such notice. This dispute resolution procedure shall be deemed exhausted if the senior officers fail to resolve the dispute in the allotted time or such longer period as may be agreed.
- c. Under this agreement or otherwise including the right to seek injunctive relief or otherwise commence legal proceedings at any time, This clause is without prejudice to either party's rights or remedies provided by law.

12.ASSIGNMENT

Neither party may assign, sub-contract or transfer this Agreement or any rights or obligations under it (or any Order) in whole or in part without the prior written consent of the other party, such consent not to be unreasonably withheld or delayed, Save as expressly set out in this Agreement.

13.FORCE MAJURE

Prevented from or delayed in the carrying on of its business due to circumstances beyond the reasonable control of Quick Fit International Auto Services including without limitation, acts of God, governmental actions, war or national emergency, riot, civil commotion, fire, explosion, flood, epidemic, lock-outs, strikes or other labor disputes (whether or not relating to either party's workforce, the customer acknowledges and agrees that Quick Fit shall be excused from the performance of its obligations under this Agreement.) Provided that, if the event in question continues for continues period.

14.ENTIRE ENGAGEMENT

- a. The entire Agreement and the documents referred to in it, constitute the entire agreement and understanding of the parties and it supersedes any previous agreement between the parties relating to the subject matter of this Agreement.
- b. In entering into this Agreement and the documents referred to in it, each of the parties acknowledges and agrees that, it does not rely on, and shall have no remedy in respect of, any statement, representation, warranty or understanding (whether negligently or innocently made) of any person (whether party to this Agreement or not) other that as expressly set out in this Agreement as a warranty. The only remedy available to it shall be for breach of contract under the terms of this Agreement. Nothing in this Condition shall, however, operate to limit or exclude any liability for fraud.

15.AMENDMENTS

Quick Fit International Auto Services may by written notice to the customer, and without prejudice to its other rights hereunder, vary such obligations in such manner to such extent as may be reasonable or necessary in such circumstance and this Agreement as so varied shall have effect as from the date of service of such notice, if and only if during this Agreement any change shall arise in the law which in any way affects the ability of Quick Fit International Auto Services to perform its obligations hereunder,

This Agreement shall not be amended, modified, varied or supplemented except as agreed in writing signed by duly authorized representatives of the parties, in all other circumstance.

16.WAIVER

- a. To exercise any right or remedy under this Agreement, it shall be construed or operated as a waiver thereof nor shall any single or partial exercise of any right or remedy as the case maybe, No failure or delay on the part of either party hereto. The rights and remedies provided by this Agreement are cumulative and (subject as otherwise provided in this Agreement) are not exclusive of any rights or remedies provided by law.
- b. No admission, act or omission made by Quick Fit International Auto Services, its agent or servants or on its part during the continuance of this agreement shall constitute a waiver or release the Customer from any liability under any of its terms.

17.NOTICES

- a. Any notice or other document to be given under this Agreement shall be in writing and shall be deemed to have been duly given by registered post to the address of such party, which shall be covering in Dubai and Abu Dhabi only or such other address as the parties may from time to time designate by written notice to the other.
- b. Any notice or other document shall be deemed to have been received by the addressee in two Business Days following the date of dispatch of the notice or other document by post or where the notice or other document is sent by hand simultaneously with the delivery. To prove the giving of a notice or other document it shall be sufficient to show that it was dispatched.

18.GOVERNING LAW AND JURISDICTION

- a. In accordance with UAE federal Law, the agreement shall be governed and construed and have effect in all respects.
- b. The courts of law shall have exclusive jurisdiction over any proceedings arising out of or in connection with this agreement. For the avoidance of doubt Quick Fit International Auto Services shall have the right to commence proceedings against the customer arising out of or in connection with this Agreement in the court of law in any part of the emirates.

I hereby have read, understood and agreed on all the terms and conditions set by Quick Fit International Auto Services in this warranty and all terms and conditions were explained to me in English / Arabic while purchasing this warranty.

Date & place

Customer Name and Signature

The recovery of the customer vehicle is provided by Quick Fit International Auto Services. The vehicle recoveries are equipped to render full recovery services providing, normal and flat bed recoveries for luxury cars and super sport cars. Quick Fit International Auto Services therefore would like to give added benefits to its client by providing free recovery service to all existing warranty holders.

Terms and Conditions

Location coverage

The recovery service is applicable for use in Dubai and Abu Dhabi only. For all other location, a surcharge will be applicable to the customer and the standard rates recovery rates shall apply.

Breakdown Assistance

Applicable on official working days from 8am to 10 pm

Recovery Schedule and Timings

Depending on the availability of the recovery, and the traffic conditions, all recoveries requested will have a standard time of the service arrival at ones location between 1 to 3 hours. Recoveries must be requested to Quick Fit International Auto Services as per the schedule of the customer. This is to avoid unnecessary delays and waiting time by both parties.

Loss of personal Belongings

After giving consent to Quick Fit International Auto Services to recover his vehicle, the customer then shall remove all his personal belonging like wallets, mobile, cash, jeweler, his personal documents from the vehicle before handling it to the driver of the recovery service. Quick Fit International Auto Services will not be liable for the loss or damage d of such personal items. Therefore, Quick Fit or the driver of the recovery will not be liable for compensation of monetary loss by the customer.

Report for damage, scratches / dent, broken vehicle parts

Before and after the delivery of the vehicle, the customer has to ensure his car is fully inspected. Major / Minor scratches, dent on the vehicle, broken vehicle parts will be recorded by the driver of the recovery service and the receipt giving Quick Fit International Auto Services the permission to recover the vehicle will have to be duly signed by the customer. At the time of receiving, customer also has to check the condition of the vehicle. Quick Fit International Auto Services will not be liable for any damages or scratches claimed by the customer once he received his vehicle.

Accidents during recovery service

During the recovery service, Quick Fit International Auto Services will not be liable for any accidental damages at the vehicle. Any such cases shall be recovered by the customer or by the customer or by the customer vehicle insurance.

I hereby have read, understood and agreed on all the terms and conditions set by Quick Fit International Auto Services in regards to the Vehicle Recovery Service. The terms and conditions were explained to me in English/ Arabic. I fully give Quick Fit my permission to recover my vehicle when requesting the recovery service.

Date and Place:

Customer Name and signature

Dubai

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